

# *Coast to Coast Softball*

## Cancellation and Responsibility Sheet

### **CANCELLATIONS**

All cancellations must be received **in writing** by **Coast to Coast Softball, Inc.** According to the date of the cancellation, the following schedule of refunds/fees will apply. Please note that “Initial Deposit” refers to the non-refundable deposit you made for your given trip- either \$350. Notice of cancellation received:

- 91 or more days prior to departure, a full refund will be made less a cancellation fee of Initial Deposit plus funds irrecoverable (hotel cancellations fees, etc.).
- 61-90 days prior to departure, Initial Deposit and 20% of the total land cost is non-refundable, plus funds irrecoverable (hotel cancellation fees, etc.)
- 31-60 days prior to departure, Initial Deposit and 40% of the total land cost is non-refundable, plus funds irrecoverable (hotel cancellation fees, etc.)
- 16-30 days prior to departure, Initial Deposit and 70% of the total land cost is non-refundable, plus funds irrecoverable (hotel cancellation fees, etc.).
- 1-15 days prior to departure 100% of the cost is non-refundable, plus funds irrecoverable (hotel cancellation fees, etc.).

Cancellation includes, but is not limited to, any voluntary withdrawal from the program at any time on the day of departure or later and any removal from the program on the day of departure of later. Upon cancellation of the transportation or travel services, where you the customer, are not at fault and have not canceled in violation of the terms and conditions of the contract for transportation or travel services, all sums paid to **Coast to Coast Softball, Inc.** for services not received by you will be promptly refunded by **Coast to Coast Softball, Inc.** to you unless you otherwise advise **Coast to Coast Softball, Inc.** in writing.

**PLEASE NOTE:** The processing of refunds usually cannot be completed until 45 days after the conclusion of a program in order to determine the amount of irrecoverable funds.

**SPECIAL NOTE Regarding CREDIT CARDS:** Please be aware that there is a 3% fee for all credit card charges. 3% of the total amount you wish to charge will be added to the payment amount. **These fees are non-refundable.**

### **RESPONSIBILITY**

**Coast to Coast Softball, Inc.**, organizer of the program, its agents and/or suppliers of service, expressly disclaims and shall be held free of all responsibility or liability for any act, error, omission, injury, loss, accident, delay or the neglect or default of any company or person providing any service for this program, or due to epidemic, social or political or military disturbances, or due to any cause whatsoever occurring during this program. **Coast to Coast Softball, Inc.** reserves the right to withdraw, or cancel the tour at any time before its commencement and full refund of monies paid by program purchaser and/or program participant shall be the full limit of **Coast to Coast Softball, Inc.** liability to said purchaser and/or program participant; or to substitute, when expedient or necessary, aircraft, airlines, hotels; or to cancel a program purchaser and/or program participant from the program prior to, after the commencement of, or during the program; and to make such substitutions, alterations, or cancellations at any time without any advance notice to or approval of program purchaser and/or program participant. No refund will be made for any unused portions of any program unless such portion has been deleted from the tour, or said participant has been canceled and the pro rata cost to such unused portion shall be the full limit of **Coast to Coast Softball, Inc.** responsibility to said program purchaser and/or program participant. The program participant also has the responsibility for securing, handling, and possession of passports, visas, travel documents, and any necessary inoculations and also agrees to follow the **RULES AND REGULATIONS** of the program as set forth by **Coast to Coast Softball, Inc.**

**ALL RATES BASED ON CURRENT TARIFFS AND EXCHANGE RATES AS OF TODAY AND ARE SUBJECT TO ADJUSTMENT OR CHANGE WITHOUT PRIOR NOTICE.**